



# Coral Springs Improvement District November 2016 Newsletter

Visit us on the web  
[www.csidfl.org](http://www.csidfl.org)

Get notified of crucial information, weather advisories, missing children/adults, criminal activity, & homeland security issues.

**Code Red** automation delivers a voice message to all enrolled Coral Springs residents. Make sure your phone number is updated & valid.

Sign up by visiting the opening page of our website and choosing the Code-Red Option. CSIDFL.ORG

CSID is proud to be spearheading the Drug Disposal Initiative Program for our residents. When you are ready to dispose of any prescription medications, please contact CSID to receive a free medicine disposal pouch. CSID is providing disposal pouches to our residents at No Cost. Residents should contact CSID to receive their free drug disposal system.

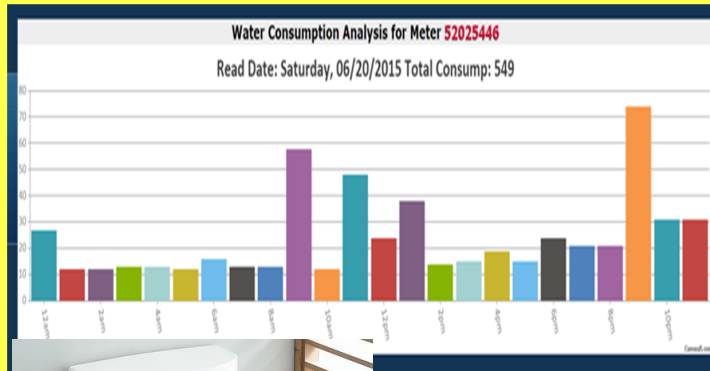
This is one way to help keep our water supply free of harmful chemicals and pharmaceutical drugs.

Do your part to help keep our water supply safe.

Contact CSID for a free disposal pouch. Call customer service at: 954-753-0380 or log onto [www.csidfl.org/contact](http://www.csidfl.org/contact)

## REBATES AND FREEBIE 'S !

Don't forget to contact CSID for free payment envelopes, toilet dye (leak detection) strips, water use audits, sewer back-up issues, educational tours, \$99 toilet credits against your monthly water bill, and pool fill credits. We've got you covered!



## Dismantling the Lime Softening Water Plant

For more than 30 years, the three old water treatment plants have served our community well. As you may know, the Coral Springs Improvement District made the decision (in 2007) to update our water treatment process from the older process of Lime Softening to Reverse Osmosis (R/O). The result was the construction of a “state of the art” water treatment facility. CSID is still only one of eleven such treatment plants in the Broward

County area, and one of only 24 such water treatment plants in the Tri-County area of South Florida, to utilize reverse osmosis as a means of water treatment for large communities. After 2+ years of production from our new plant, it has become apparent that we will never have to utilize the “older” method again. We decided to demolish the existing structures. Seen in the accompanying pictures are some of the stages of deconstruction of the old treatment plants and associated filter banks. This was a big project costing over \$500,000. All metal and concrete was either taken to a landfill or a recycling facility.

We are now looking for innovative ways to utilize this large area and generate revenue.



## The Supervisor’s Cost Cutting Achievement Award

In an effort to promote a more streamlined operation, cost savings, and efficient department management, the Board of Supervisors devised an award to acknowledge “measurable cost savings” for an entire crew of one department. Each department has been competing with other departments throughout the year. Last year the field services department won the award by devising a way of taking asphalt road repair (after water line breaks) in-house. Doing this allowed for more timely asphalt repairs and helped save at least \$60,000 per year over using outside vendors. The yearly award, (12 monthly staff lunches and a personal day to each crew member), is cost effective way to thank the crew for developing ways to cut costs for years to come. We will keep you informed on which department wins in December and what cost savings are expected. **We have some of the BEST employees!**



## Two New Interconnections Currently Being Developed

In January 2013, CSID and the City of Coral Springs completed an interconnection line between our two water plants. It has already allowed CSID to provide water to the City when something happened to their system. This interconnection works both ways, wherein CSID could be the recipient of water from the City should something happen to the CSID water transmission.



You may not know that CSID has opened the interconnection water line to the City of Coral Springs eight times within the last three years and we were happy to provide water and assistance to the City during those instances.

Now we are pleased to announce that CSID has begun replacement of an existing interconnection line between Tamarac and CSID. This line will provide another option for providing water for CSID should a natural disaster hit our area. We have also entered into a “shared cost” agreement with the City of Margate. CSID will take the lead on constructing an interconnection line between our two water systems. This idea makes perfect sense for all entities.

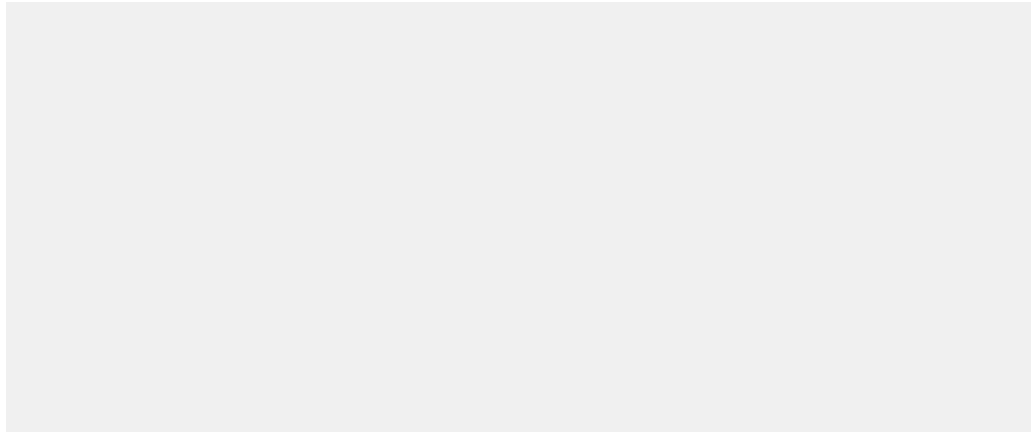
Tamarac, Margate and the City of Coral Springs already have interconnection points with other surrounding cities. CSID only had the City on which to depend. This is yet another way of assuring there will be water for CSID residents if we should ever need to open an interconnection line.



*Coral Springs Improvement District*

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**Thank you for your continued feedback and support!**

I want to start this message by wishing everyone a happy and healthy holiday season and a joyous New Year.

Recently, a company has been mailing an advertisement about taking out insurance against water breaks at your home. While I am not endorsing or telling you not to purchase this insurance, I feel that I should provide you with our statistics so you can make an informed decision on what is right for you.

In the time frame between October 2015 and October 2016, the District responded to about 550 calls regarding a water break outside of a customer's home. Of those calls, less than 45 water breaks were on the property owner's side of the meter; making it the owner's responsibility for the repair. All remaining water breaks appeared on the water line before the customer's meter; making the repair a CSID responsibility. In further context, there are more than 9,000 meters in the District, so before you purchase insurance, remember that there is less than 1/2 of 1 percent chance that a break will occur between your meter and your home.

Sincerely,

Dr Martin Shank, President of the Board of Supervisors



**The Board meets at 4pm on the 3rd Monday of each month. Plan to join us!**